

SANTOSH MAGADUM

Belgaum | magadum.10mb@gmail.com | www.about.me

9148144321

TECHNICAL SKILLS

- Front End developer
- SQL
- Adv.Excel
- Data Structures and Algorithm
- HTML,CSS &JS
- Python, Java

PROJECTS

Instant Chat App | June 2018 - Feb 2021

- Developed a Standard Messaging App Using StoryBloop XA
- Improved User Experience During the Usage of the App by Eliminating Bugs

Weather App | June 2018 - Feb 2021

- Collect and Analyse user sample Data from different Experience Levels of the App
- Make Recommendations on Improvement based on Analysis
- Supervise Implementations of Recommendations

EDUCATION

Bachelor of Computer Applications | RCU_Belgaum (Offline) June 2018 - Feb 2021

- GPA: 65%
- Studied Business Software planning, coordination, and efficiency
- Worked with various industries on launching efficient IT Systems

Ramchandra Dundiba PU Science College | Chikkodi Jun 2014 - Sep 2017

- GPA: 52%
- Minor in Process Management
- This is in PCMB and Computer Process in a Management.

COURSES & CERTIFICATION

Deshpande Foundation Hubballi Jan 2021

- It's a 3 months Skill and personality development course and review policies as regards at Knowledge Improvement
- I learnt here Good Communication, soft skills, and stage speech etc.
- Collect and Analyse water samples from different stages of Production
- Make Recommendations on Improvement based on my analysis
- Supervise Implementations of Defferent Creativity Like modling, designing, event management etc.

PERSONAL SKILLS

- Photography
- cycling
- Designing
- Traveling
- Blogging

WORK EXPERIENCE

Teleperformance TP India pvt Ltd| Bangalore

- I am working as a junior **Tele caller**
- The process or a job role is called **Debt Recovery Agent**
- I have collect the pending EMI amount from the customer with a proper resolution
- And I have promoted by **IJP** as a Team Leader
- I got award Most Innovative Employee of the Year, Teleperformance TP India pvt ltd (2021)
- Team Leader, Teleperformance TP India pvt ltd (2021)

AWARDS & ACHIEVEMENTS

- Most Innovative Employee of the Year, Teleperformance TP India pvt ltd (2021)
- Team Leader, Teleperformance TP India pvt ltd (2021)
- Overall Best Employee, Startek / ageis India pvt Ltd (2023)

DECLARATIONS

"As a results-driven and innovative professional, I am dedicated to delivering exceptional results and exceeding expectations. I am a strong team player with excellent communication and interpersonal skills."

SIGN:- SANTOSH MB