

# KONDUR LAHARI

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## **CAREER OBJECTIVE**

Enthusiastic and customer-focused graduate seeking an entry-level role in the BPO industry. Strong communication, problem-solving, and interpersonal skills, with the ability to handle customer queries efficiently. Adaptable, quick learner, and capable of working in fast-paced environments while ensuring high-quality customer service.

## **EDUCATION**

- B. Tech in Computer Science and Engineering  
Sri Venkatesa Perumal College of Engineering and Technology, PUTTUR | 2022 | CGPA: 8.73
- Intermediate  
Sri Chaitanya Junior College | 2018 | 90%
- SSC  
Sri Sai Ram Vidyalaya High School | 2016 | 95%

## **SKILLS**

- Excellent verbal and written communication
- Strong problem-solving and customer service skills
- Ability to handle high-pressure situations with patience
- Attention to detail and active listening skills
- Adaptability to different shifts and work environments
- Basic knowledge of MS Office (Excel, Word, Outlook) and typing speed
- Team player with a customer-centric approach
- Time management and multitasking abilities

## **ACADEMIC PROJECT**

**Title:** Crime Prediction and Analysis using Machine Learning Techniques

**Technologies:** Python, Machine Learning Algorithms

**Description:**

- Developed a comprehensive crime analysis system using machine learning algorithms.
- Analyzed and predicted criminal activities based on historical data.
- Collected, cleaned, and validated a large dataset of crime records.
- Utilized various machine learning techniques, including Random Forest and Logistic Regression.
- Extracted meaningful features and applied feature engineering techniques.
- Evaluated model performance and fine-tuned algorithms for accuracy and efficiency.

## **PERSONAL PROFILE**

Date of Birth: 05 January 2001

Father's Name: K. CHENCHURAGHAVA RAJU

Languages Known: English, Telugu

## **ACHIEVEMENT**

Duolingo English Proficiency: Upper Intermediate (115/160)

## **DECLARATION**

I hereby declare that the above information is true to the best of my knowledge.

KONDUR LAHARI