

RESUME

SOURAV JOSHI

H No : H NO A -40 SRI NAGAR COLONY

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CAREER OBJECTIVE

- To work in the challenging and professional environment where I can use my skills and knowledge to the give optimum best.

EDUCATONAL QUALIFICATION :-

- 10th passed from CBSE Board in 2016
- 12th from CBSE Board in 2018
- Bachelor or Arts form Delhi University in 2022

WORK EXPERIENCE

- Customer Support Executive , STARTEK (AGIES) Current Role

: Provide exception customer service via phone , Email & chats

: resolve customer complaint & concerns efficiently

: Collaboration with cross – functional teams to improve customer experience

SKILLS

- Customer Service
- Communication
- Problem Solving
- Team Collaboration
- Time Management

PERSONAL DETAILS

Fathers ' Name	:	Mr. Keshav Dutt Joshi
Date of Birth	:	17-09-2000
Nationality	:	Indian
Marital Status	:	Married

Place

Signature