



Minaketan Sahoo

(Technical Consultants: Desktop, Server, Security Surveillance & network Infra Setup)

ITIL Foundation (For IT service management)

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Career Objectives:

A highly driven and result-oriented technical consultant with more than 4 years of experience in desktop, server, security surveillance, and network infrastructure installation. Looking to utilize experience in IT infrastructure, system administration, and security solutions to deliver smooth, secure, and efficient technical support. Looking to join an organization that encourages innovation and offers growth opportunities while improving business operations through dependable technical solutions.

Career Summary:

Seasoned Technical Consultant with 4+ years of experience in desktop and server administration, network infrastructure planning, and security surveillance systems. Proficient in server troubleshooting, server configuration, and installation of secure, high-performance networks. Proficient in LAN/WAN, routers, switches, firewalls, VPNs, and CCTV/IP surveillance systems. Strong problem-solving skills with excellent client communication skills, providing customized IT solutions. Experienced with Windows, network utilities, and ITIL processes.

Academic Profile:

- **Bachelor of Science (B.Sc.) in Information Technology** from **Utkal University (Shree Ganesh +3 Science Residential College)**, Bhubaneswar, Odisha, expected in **2025**.
- **+2 Science** from **State Board, St. Vincent Matriculation Higher Secondary School**, completed in **2009**.
- **10th Grade** from **Venkateswar English Medium School, ICSE Board**, completed in **2007**.
- **Diploma in Hardware & Networking**.

Certification Achieved:

- 3C3 Certified Solutions Designer.
- Zscaler Sales Engineer.
- Zscaler Technical Associate.
- Zscaler Zero Trust Associate.
- Zscaler Sales Professional.
- ITIL Foundation Certificate in IT Service Management.

Areas of Proficiency

Server Administrator:

- Managed installation, configuration, and administration of Windows Servers.
- Expertise in VMware and Hyper-V for virtualization.
- Administered networking protocols: TCP/IP, DNS, DHCP, VPN.
- Performed server troubleshooting, ensuring high availability and minimal downtime.
- Deployed and monitored virtualized environments.
- Managed roles such as AD DS, DNS, DHCP on Windows Servers.
- Utilized auditing and reporting tools like Event Viewer.

Security Surveillance Technician:

- **CCTV Installation & Configuration:** Install and configure analog and IP-based CCTV cameras, including wiring, cabling, and DVR/NVR setup for recording and monitoring.
- **Camera Types & Setup:** Expertise in bullet, dome, PTZ cameras, and surveillance equipment calibration.
- **Security Systems Integration:** Integrate CCTV with alarms, access control, remote monitoring (mobile/cloud), and network-based systems (IP cameras, PoE).
- **Maintenance & Troubleshooting:** Diagnose and repair CCTV systems, perform regular inspections, and optimize system performance.
- **Networking:** Configure IP cameras on networks with understanding of IP addressing, routers, and switches.
- **Security & Compliance:** Knowledge of CCTV security protocols and adherence to privacy laws and regulations.
- **Software:** Experience with CCTV software (Milestone, iVMS, Blue Iris) and third-party system integration.

Desktop:

- Desktop support troubleshooting (hardware and software)
- Operating system support (Windows)
- Software installation and configuration
- Hardware installation, repairs, and upgrades
- Networking knowledge (TCP/IP, LAN/WAN)
- Printer and peripheral device troubleshooting
- Antivirus and security software management
- Active Directory management
- Remote desktop support (via tools like TeamViewer, Remote Desktop)
- Ticketing systems (e.g., ServiceNow, Jira, Zendesk)
- IT inventory management and asset tracking
- Backup and data recovery solutions
- Excellent communication skills for user interaction
- Knowledge of troubleshooting hardware and software conflicts

Network Infrastructure Specialist

- Structured cabling design (Cat6, Cat6a, fiber optics)
- Fiber optic installation (single-mode, multi-mode)
- Cable management, labeling, and rack setup (server racks, patch panels)
- Fiber optic termination, testing (OTDR), and certification (Fluke)
- Knowledge of industry standards (TIA/EIA, ISO/IEC 11801, ANSI)

- Physical network infrastructure planning (blueprints, schematics)
- Network maintenance, troubleshooting, and diagnostics
- Expertise in Power over Ethernet (PoE) and UPS systems
- Installation of network racks, conduits, and cable trays
- Understanding of network topology, architecture, and safety compliance
- Project management and team coordination

Professional Accomplishment:

Present Employer: E SQUARE SYSTEM AND TECHNOLOGIES PVT.LTD.

Duration: December 2020 to Till Date.

Designation: Support In-Charge and Technical Consultant.

Project Experience:

Mission Shakti Help Line

Role: Project Manager / Lead Engineer

Domain: Data Centre Setup & Networking

Description: Managed the setup of a data center at Mission Shakti Bhawan to establish SHG Call Center/Helpline.

TATA POWER

Role: L2 Engineer (Server & Storage Support)

Domain: Data Centre Migration

Description: L2 Engineer support for server and storage.

RamaDevi Women's University

Role: Project Manager / Lead Engineer

Domain: Campus Networking & CCTV Surveillance

Description: Installed CCTV surveillance and campus Wi-Fi backbone at the University.

ODIA University Campus Networking & Wi-Fi

Role: Project Manager / Lead Engineer

Domain: Campus Networking & Digital Library Setup

Description: Installed network backbone, configured servers, and set up storage for the Digital Library at the University.

Declaration:

"I affirm that the details herein contained in this resume are accurate and true to the best of my knowledge."

"As a professional Technical Consultants, I am devoted to providing quality and creating innovation in the field where I am employed. With strong passion in solving problems and collaboration, I look for possibilities to add value using my skills and experience towards creating meaningful outcomes."

Place: Bhubaneswar

Date:

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