

Minutes of Meeting (MoM) Date: 25th April 2025

Subject: IT Operations & Compliance Update

Attendees: Mr. Amar (Asansol), Mr. Krishna (Guwahati) Mr. Rajiv & Sahil (Mohali) Mr. Sundar (Hyderabad)
Mr. Prabhu & Anil (Bhubaneswar).

Facilitator: Mr. Gyan

Today, we met again and discussed the following points:

1. **NAS Deployment:**

NAS will be ordered next week for the Hyderabad and Guwahati Airtel processes.

2. **Screenshot Tools Restriction:**

In any process where Snipping Tool, Snip & Sketch, or the Windows + Shift + S command is functional for taking screenshots, please coordinate with Prabhu to get them disabled at the earliest.

3. **Swiggy Voice Issue:**

We will connect with Krishna tomorrow to address the voice issues observed on a few systems in the Swiggy process.

4. **Wazuh Server Demonstration:**

A demonstration of the Wazuh server (admin and agent sections) was provided, and the readiness has been updated in the ticketing tool. The setup is expected to be completed by Tuesday or Wednesday.

Closing Remarks: We are committed to simplifying operations and aligning with industry best practices.

- Your support and cooperation are essential in achieving our goals, and please know that the IT team is equally dedicated to supporting all centers in return