

Minutes of Meeting (MoM) Date: 16th May 2025

Subject: IT Operations & Compliance Update

Attendees: Mr. Krishna (Guwahati) Mr. Rajiv & Sahil (Mohali) Mr. Sundar (Hyderabad) Mr. Prabhu (Bhubaneswar) Mr. Amar (Asansol)

Facilitator: Mr. Gyan

Today, we met and discussed the following points:

1-Airtel Audit

- Discussed audit status for **Guwahati, Mohali, and Hyderabad**.
- All concerns for these locations have been resolved and closed.

2-Bajaj

- **google.com** needs to be blocked as per the request. Action to be initiated.

3- Guwahati UPS Activity

- UPS maintenance activity is scheduled for **Saturday** at the Guwahati location.

4-Internal Proxy Server Development

- We need to develop an internal proxy server.
- **Mahesh Ji** will take the lead on this and begin R&D.

Closing Remarks: We are committed to simplifying operations and aligning with industry best practices.

Your support and cooperation are essential in achieving our goals, and please know that the IT team is equally dedicated to supporting all centers in return