

BPO Convergence Pvt Ltd User Access Review Procedure for Level 1 Systems

1.0 Background

BPO Convergence Pvt Ltd Security Policy on Access Control requires an access review to be conducted annually for information assets (systems/applications) containing protected data. The results of the review must be documented.

The following procedure is intended to comply with this Access Control Policy.

2.0 Scope

All systems that contain protected information assets classified as level 1/confidential/Personally Identifiable Information (PII). This includes all the centers, workstations, applications, servers, databases, etc.

Administrative access includes any access assigned to users that is in addition to any self-service type of access. The administrator responsible for conducting the review must not have Account Administrator permission. See below for the types of roles and responsibility that may be assigned for users with administrative access.

Role	Responsibility
Account Holder	The individual or group which is assigned to the Account. This could be a privileged or general account.
Privileged Account	An account that may have administration access to configure setup, security administration, interface configurations, development(coding), daily batch jobs, data extract, etc.,
Security Administrator	Those who support Accounts by adding, modifying, assigning passwords, or other account management actions.
System/Service Administrators	Those who are members of organizational units that support enterprise, division, or department level IT services. System/Service administrators within their area of responsibility facilitate end-user privilege management and implement operating procedures to conform to campus information security standards and guidelines.
System/Service Owner	The system owner is ultimately responsible for providing the system's service/functionality to the campus. Often the system owner is a manager/director, department chair, or dean.
Data Owner	The data owner is responsible for establishing procedures for granting and revoking access privileges.

3.0 Procedure

The steps below outline the procedure/process to coordinate the review from initial reports generation to the final step of certifying the overall process.

3.1	Create list of roles/template	Create a list of roles and/or templates that are used to control access to the system/service. Example: administrative roles, user roles, privileged access roles. Role: a standard template created and assigned to user(s) based on operational need
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3.2	Create access report	Generate a report on active users and the roles assigned for each user. Note: standard user accounts that have access to their own data do not need to be included in the report.
3.3	Audit access report	<p>Conduct a comprehensive review of the list of users and roles at a minimum:</p> <ol style="list-style-type: none"> 1) Is this an active employee? 2) Has their job or responsibilities changed? 3) Do they have appropriate access (least privilege)? 4) Is the employee current with Data Security & Privacy Training? 5) Is this a shared account (i.e. do more than one person know the password)?
3.4	Mark action needed	Mark any users and/or privileged roles/templates that may need to be removed or changed in the access report. Example: create an additional column for notes in the access report.
3.5	Certification	<p>Document the access review activity using the template provided in Adobe Sign. Route it for review/signature to the Data Owner. It is the responsibility of the administrator responsible to certify the access review.</p> <p>Include an appendix for additional descriptions and/or information that may not fit in the template</p>
3.6	Submit	Submit the completed review to the Information Security Office

4.0 Activity Timeline

The Information Security Office will use the application inventory database to identify all level 1 systems and assigned System Owners to coordinate the review, annually at a minimum.

Task	Timeline	Owner
<ol style="list-style-type: none"> 1. Coordinate/setup check ins with System Owners in early October 2. Conduct workshop sessions to provide an overview of the access review process 3. Notify Systems Owners, Data Owners, Vice Presidents and Deans 	October	Information Security Office, Data Owners
4. Work with the System Owners to document the access review template using the template in section 5.0 and route for approvals through Adobe Sign	November – December	Information Security Office
<ol style="list-style-type: none"> 5. Review completed access review reports for accuracy 6. Inventory and update application inventory database to note date of review 	January	Information Security Office
7. Summarize the review process and present to Data Owners for review/approval		

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8. Present summary reports for review to Information Security Officer/Chief Information Officer	February	Information Security Office
9. Certify the annual access review process with the Vice President/Chief Information Officer in February		

5.0 Access Review Template

ANNUAL ACCESS REVIEW FOR LEVEL 1 SYSTEMS

To: Information Security Office

In accordance with System wide Information Security Policy on Access Control 8060.0 and BPO Convergence Pvt Ltd Level 1 Systems Access Review procedures, I/we have conducted a review of the level 1 systems that are under my purview.

Division Name	BPOC-HYDERABAD
System Owner	BPOC
Department Name	AIRTEL
Certification Date	
Review Dates	From:01/01/2024 To 31/12/2024
Service Description	Production

User (Name)	Title	Department	System Role	Description	Status
50565	Ashwani Kumar B A	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50592	M GAJALAXMI	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50593	DUGGIRAJULA NANDINI	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50594	NARA SRIVARSHITHA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50595	MARRI VENKAREDDY	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50596	PASTAM MAHESH	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50597	GONA BABU	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50598	TELLA KARISHMA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50599	CHINTAKINDI NIHARIKA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50601	GUNTI SOBHA PRIYA DARSINI	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50605	SUDHARANI	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50606	BOGGULA SHIVA SAI	AIRTEL-BB - U&R	USER	Process Application	ACTIVE

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50608	MONIKA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
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50611	H R HARITHA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50612	HARIKA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50613	RAJESHWARI	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50616	VELURU MOTHEESHKUMAR	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50618	BURIDI PEDDI PRIYANKA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50620	KAILASAM RAMU	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50621	P. SUSEELA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
50690	Mirza Kazim Baig	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
51083	THATIPARTI AKHIL	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
51141	K VITHAL	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
X01917	ASHIM K	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
51811	RAMYA SRI	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
51810	GREESHMA SRI RANGA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
51813	VISHALA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
51809	JELLA AMULYA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
51812	SHRUTHI	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
51903	SWAMY MAHESH	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
51923	KUMUDA PRADAN	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
X02060	K JYOTHEESH	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
X02061	AREPELLI VICTOR JASHUWA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
X02062	KUNCHALA SUKANYA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
52238	ANJALI	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
52239	DAKSHAYANI	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
52247	A DHANUSH	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
52250	M POOJA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
52269	VANNEMREDDY SOWJANYA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
X02142	J SAKETH	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
X02143	BOLLIGORLA CHENNA RAO	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
X02144	A HENDRY DISOZA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
X02145	M SAILESH KUMAR	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
52421	JAYACHANDRA	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
X02284	A S JAIKUMAR	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
52631	SHREE DEVI	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
X02589	J SHASHANK	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
53109	MAHADEV	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
53110	PALLAVI	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
X02489	RACHAL ANTHONI	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
X02490	N MAHESHWARI	AIRTEL-BB - U&R	USER	Process Application	ACTIVE
35108	Murali Krishna S	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
35250	MAHAMOOD	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
36613	MAMTA KISHOR KHANDEKAR	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
37073	MIDHA HARITHA	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
37508	SALITA LOKHANDE	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
38583	SURENCY CHAYA	AIRTEL-DTHMKT	USER	Process Application	ACTIVE

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38730	BIDWE VINODH	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
41040	KRISHNA KANOJWAR	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
41928	Meeguna naveen	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
45150	AJAY KUMAR SAHU	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
45308	GANASHREE BALAJI SHAKHARE	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
47095	SONAL SATYJIT KUSHNOORKAR	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
47868	ALIYA MUNIRODDIN KAZI	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
48489	BICHITRA BISHOYI	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
50355	KOTHAPALLY PRAVALIKA GOUD	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
50298	SAHEM PRIYANKA	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
50527	DUGGIRALA VENKATESH	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
50550	SABA	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
51176	DNYANESHWAR DINAKAR SURYAWANSHI	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
51227	SYED IBRAHIM	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
51580	ANURADHA RAJKUMAR	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
51584	FOUZIA BEGUM	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
51585	JUNAITH	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
51544	METHARI AKHILESH KUMAR	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X01896	GORENTLA ANUSHA	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X01897	NOUSHEEN FATHIMA	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X01899	RADHA RANI	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X01900	NEHA BHURAJOI NAGDEVE	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
51945	GUBBALA KOTA DEEPIKA	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
51947	SANIYA BEGUM	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02070	RACHARLA PRASANNA LAKSHMI	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02071	PANDARI	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02072	SHRUTI	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02073	SHIVALINGAMMA	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02075	MOHAMMAD ABRAR AHEMAD	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
52278	YASHASHWINI	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
52279	MAMATA	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
52281	MOHAMMED SAMAIR ALI	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02222	ITISHREE BISWAL	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02223	RASMITA PARHI	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02224	SRADHALAGNA CHAINI	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02225	SALADI AMEELA KUMARI	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02226	SHAIKH ZIAUDDIN	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02227	SHAIK RAHEEM	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02229	MUZAMMIL ALI	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02230	SHAIK SAQEEB	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02231	NAYAN KUMAR	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02352	NAZIYA KACHARU SHAIKH	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02353	SEJAL ANIL GAURE	AIRTEL-DTHMKT	USER	Process Application	ACTIVE

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52617	MOHAMMAD ILYAS	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
52618	SHAIKH SHOAIB	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
52619	MD RUMAN KASHIF	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
52620	BANDARU NAVYA SREE	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
52651	NAFIS FATIMA	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
52652	DEBASISH SAHU	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02526	PAYEL PRADHAN	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02564	ARSHIYA	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02565	AKASH RAJPOOT	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02525	ANKITA DILIP KADAM	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02524	KONDGIR DATTA	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02523	ANCHAL YADAV	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02522	KARTHICK RAJA SELVAM	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02521	K BALACHANDAR	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
X02520	RAJA K	AIRTEL-DTHMKT	USER	Process Application	ACTIVE
38521	MALLEPOGU SURENDRA KUMAR	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
38534	PULADASU SANDEEP KUMAR	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
38567	RANGAL SIVA NANDINI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
38853	SONTAKE ARUNA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
38715	Adduri kumar	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
39210	PRASHAD	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
41464	Bhagya shree	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
42787	Sykam Syamala	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
42788	Machavarapu Nagasirisha	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
44583	KASPARAJU DURGA PRASAD	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
44659	DAGGULA SUNUL KUMAR	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
44660	SANTOSH KUMAR	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
45726	SUDHARANI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
45988	Md hafeez	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
46974	FAYAZ KHAN AYUB KHAN KORTI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
46981	GYNI SAVITHA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
46983	NOULAKAR SUJATHA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
47248	PANDUGA AKHILA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
47768	YAKARI PRASHANTHI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
47775	VAISHNAVI DHANAJI BIRADAR	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
48235	KUNIGIRI VENKATESH	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
48383	KONERU MAHESH	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
48664	BHAGYAWADI SITA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
48666	SALONI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
48746	REKHA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
49883	BHATALADE SUNDAR LAXMAN	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
49896	AKSHATA GOULI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
49924	MADDU SAI KRISHNA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE

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49934	SAMRIN BEGUM SHAIKH SIDDIQUI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X00869	SIDDHARUDHA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
50292	VAGAY RADIKA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
50293	RAHUL	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
50347	D NANDU	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
50351	BATHINI ANUSHA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
50307	MANJUNATH	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
50309	NITYANAND DAKULGI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
50473	DIVYA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
50498	HUDDHALI AJAY KUMAR	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X01219	REVURI JAGADESH	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
50836	D KARTHIK	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
50837	NIKITA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
50843	SAIRAM	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X01497	AKSHATA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
51224	KANDIKANTI MANASA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
51187	VEERESH KAMBLE	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
51246	BANTU MYTHRI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
51191	DEVARANI VIJAY KUMAR	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
51250	NALLIBOYINA PRAVALIKA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
51212	DELLENOLU SONY	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
51467	Amar	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X01861	TEKETI VENNELA VINAYANJALI VENI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X01862	RAJANA HASINI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X01888	RENAMALA SUMA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X01893	GANUGULA TARUN VENKATA SWAMY	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X01901	MD IRFAN	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X01916	SUBHASH	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
51940	Mounika	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
51941	JEETI NIKHITHA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
51959	uppari venkateshwaramma	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
51967	Nallala sujatha	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
51924	AMISHA (kk)	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
51925	ANUSHA (kk)	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02019	KANDUKURI DEEPA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02020	JUNNADULA SAI HARSHITHA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02021	BYAGARI MOUNIKA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02022	KATARI YOGENDRA SAI MANIKANATA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02023	PALLE KAVITHA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02024	ESARAGANTI SREELAKSHMI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02026	DELLENOLU PREETHI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02027	MAGDAR SRAVANTHI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE

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X02069	RAKSHITHA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02077	SIDDHARUDHA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52308	Chintha Mahender	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52309	Kotakondahari	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52310	Kuppli Anusha	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52311	Kuppili Bhavani	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02122	KAPIL	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02141	KALAVATI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02131	CHIMMA DIVYA NAGA SAI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02134	MYATRI MAHALAXMI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02135	VEMULA SATHISH	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02137	SINKAR SAI ANAND	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02140	INDUKURI SURYA PANDU RANGA KRIS	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02238	MUNUGALA GREESHMA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02240	UDATHA VENKATA KUSHVIK	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02293	POLISHETTI AKHILA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02294	BASSAVULA HARIKRUSHNA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02295	BEERAPAGARI KURUVA HARITHA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02297	CHAVAKULA SNEHALATHA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02299	PAMUKUNTLA RAJU	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02302	BATTU KEERTHANA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02351	MYSA SANTHOSH KUMAR	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52606	Madan	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52607	Shivraj	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52609	Nikhil	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52610	Anjali	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52624	Savita	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52621	Neha	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52622	Shilpa	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52623	Soundarya	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02367	METHRI VASANTHA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52646	Jeevan kumar	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52653	Sanda madhavi	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52654	Vemu Pavan	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52658	kondeti akshaya	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52635	ENGUSAITEJA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52636	KALAVATHI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02457	ROUTU VENKATESH	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02456	SHAIK SAMEER	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02451	TUPILI GURU PRASAD	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02460	REGANA ASHOK KUMAR	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02452	MIRIYAKAR VISHAL	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02450	KANUGULA SATHWIK	AIRTEL-NON-ODU	USER	Process Application	ACTIVE

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X02455	PEDDI SOWJANYA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02454	POTTIGARI UMA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02453	MOLLETI DURGA VENKATESH	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02458	KUNDARAPU SIDDARTHA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02459	SANGAMESH RAKSHE	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
52723	Sridhar Munagapaka	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02493	B SHIVALEELA	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02494	KARUMANCHI BHARATH	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02495	CHILLARA MANOHAR	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02496	ALLADURGHAM ADHARSH	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02497	SUDHAVENI VINOD KUMAR	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02498	KONGARI LOKESH MOHAN	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02499	MANDALA JYOTHI	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02500	KUMMARIKUNTLA KALYAN	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
X02501	RAMESH	AIRTEL-NON-ODU	USER	Process Application	ACTIVE
38546	VARANASI AJAI	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
39294	VEGI VENKATA KARTHIK	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
46427	K SUCHI KRISHNA	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
49953	KODURU MADAN MOHAN	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
51233	ARJA RAKESH	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
51962	Kanithi Nagendrababu	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
52264	BONKURI AKANKSHA	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
52266	SHYAM SUNDARGIRI	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
52262	IRAveni SWARUPA	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
52263	VALABOJU KRISHNAVENI	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
52948	GULLIPILLI SUNIL	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
52949	Ajay	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
52950	BHUKYA ABHIRAM	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
52951	SURU JAYATRI	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
52952	KOMMALAPATI DURGA SAI	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
52953	Elsie dass	AIRTEL-121_POSTPAID	USER	Process Application	ACTIVE
31353	J SUNNY JAMES	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
49608	KOTHOLLA BHAN UMURTHY	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
50366	KATHA SHRUTHI	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
50928	Karuri Bulli Teja	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
X01806	Yathakula Nikitha	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
X01803	Mahesh	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
X01936	Galanki Rajeswari	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
51956	Mandadi jhansi	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
51971	TANNIRU VENKATA AMULYA	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
52292	Vundavilli sunil	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
52293	MALLELA KOTESWARA RAO	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
52287	Devineni Praveen	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE

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X02128	MALAGURU GANGAPPA GARI VIJAYA K	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
X02125	DEGAVATH BHOOMIKA	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
52630	Baimutaka Geetanjali	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
X02372	JAKKULA BABY RANI	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
X02371	SHAIK KARIMUNNISA	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
X02370	SHAIK RAHAMATH BHI	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
52661	Pulipati Narasimharao	AIRTEL-121_PREPAID	USER	Process Application	ACTIVE
30016	PALLAVI	AIRTEL-DTH	USER	Process Application	ACTIVE
30739	Srinivas	AIRTEL-DTH	USER	Process Application	ACTIVE
31064	SUJATA	AIRTEL-DTH	USER	Process Application	ACTIVE
47458	KANCHARLA SRIKANTH	AIRTEL-DTH	USER	Process Application	ACTIVE
47462	DARAM NAGA DHARANI	AIRTEL-DTH	USER	Process Application	ACTIVE
47994	P DIVYA	AIRTEL-DTH	USER	Process Application	ACTIVE
49917	PODDUTURU HAJARATH	AIRTEL-DTH	USER	Process Application	ACTIVE
X01910	Dudekula ismail	AIRTEL-DTH	USER	Process Application	ACTIVE
X01911	MARTHALA SRIKANTH REDDY	AIRTEL-DTH	USER	Process Application	ACTIVE
X01912	CHEEDURU ARUNODAY	AIRTEL-DTH	USER	Process Application	ACTIVE
X02012	Kummaribhargavi	AIRTEL-DTH	USER	Process Application	ACTIVE
X02017	Guddeti Keerthi	AIRTEL-DTH	USER	Process Application	ACTIVE
X02263	ATTADA NIRUSHA	AIRTEL-DTH	USER	Process Application	ACTIVE
X02265	KOSANA SAI NARAYANA RAO	AIRTEL-DTH	USER	Process Application	ACTIVE
X02266	UDAYA SRI	AIRTEL-DTH	USER	Process Application	ACTIVE
X02267	BIJJAM BHAVANI	AIRTEL-DTH	USER	Process Application	ACTIVE
52645	D.Ramya	AIRTEL-DTH	USER	Process Application	ACTIVE
52690	AJAY KUMAR	AIRTEL-DTH	USER	Process Application	ACTIVE
41936	SHRITI	AIRTEL-DTH-KN	USER	Process Application	ACTIVE
45342	Samreen begum	AIRTEL-DTH-KN	USER	Process Application	ACTIVE
23164	ALAMELA SIVA KUMAR	AIRTEL-ATMS	USER	Process Application	ACTIVE
23169	TUMMALA GOPAL	AIRTEL-ATMS	USER	Process Application	ACTIVE
23314	CHINTALA SRINIVAS	AIRTEL-ATMS	USER	Process Application	ACTIVE
32126	CHANDHUPATTALA PRANAY	AIRTEL-ATMS	USER	Process Application	ACTIVE
32165	MUTHEPU SAI NITHESH	AIRTEL-ATMS	USER	Process Application	ACTIVE
33552	SHIMA DUNG DUNG	AIRTEL-ATMS	USER	Process Application	ACTIVE
34004	ARIK SANDEEP	AIRTEL-ATMS	USER	Process Application	ACTIVE
34006	ZIAUDDIN	AIRTEL-ATMS	USER	Process Application	ACTIVE
34767	KAMPASATI PAVAN KUMAR	AIRTEL-ATMS	USER	Process Application	ACTIVE
34768	D SAI VISHNU	AIRTEL-ATMS	USER	Process Application	ACTIVE
35089	BUSIRAJULA SANDEEP	AIRTEL-ATMS	USER	Process Application	ACTIVE
35095	KANAKAN LIKHITA KUTTI	AIRTEL-ATMS	USER	Process Application	ACTIVE
36487	MOHD SAIF ALI	AIRTEL-ATMS	USER	Process Application	ACTIVE
38577	DARA PAVAN KUMAR	AIRTEL-ATMS	USER	Process Application	ACTIVE
38948	AAPISHNAVANEETA	AIRTEL-ATMS	USER	Process Application	ACTIVE
40057	KUMMARI LAVANYA	AIRTEL-ATMS	USER	Process Application	ACTIVE

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40058	KOSINAPALLI RAVI KUMAR	AIRTEL-ATMS	USER	Process Application	ACTIVE
40525	Venkataramana dasari	AIRTEL-ATMS	USER	Process Application	ACTIVE
41539	Nagilla Harish	AIRTEL-ATMS	USER	Process Application	ACTIVE
42088	E Akshaya	AIRTEL-ATMS	USER	Process Application	ACTIVE
42089	Sampangi Jagadeesh	AIRTEL-ATMS	USER	Process Application	ACTIVE
42094	Masa shashi varun	AIRTEL-ATMS	USER	Process Application	ACTIVE
46649	Chandhupattala vinay	AIRTEL-ATMS	USER	Process Application	ACTIVE
48041	PYATA MANJULA	AIRTEL-ATMS	USER	Process Application	ACTIVE
49967	YELURI GAYATHRI SUBBARAYA RAVIT	AIRTEL-ATMS	USER	Process Application	ACTIVE
50359	SYED YASEEN	AIRTEL-ATMS	USER	Process Application	ACTIVE
50361	VARTEYAWATH ANAND	AIRTEL-ATMS	USER	Process Application	ACTIVE
50363	SATTARU SIVARAMAKRISHNA	AIRTEL-ATMS	USER	Process Application	ACTIVE
50918	Chintalapudi Abhishek	AIRTEL-ATMS	USER	Process Application	ACTIVE
50919	S SAI RAHUL	AIRTEL-ATMS	USER	Process Application	ACTIVE
50921	Maraju Praneeth	AIRTEL-ATMS	USER	Process Application	ACTIVE
51241	KOTTE ANIL KUMAR	AIRTEL-ATMS	USER	Process Application	ACTIVE
51242	KANNEGANTI SAI UHA	AIRTEL-ATMS	USER	Process Application	ACTIVE
52297	Nomaan Rafee	AIRTEL-ATMS	USER	Process Application	ACTIVE
52298	Shaik shoaib	AIRTEL-ATMS	USER	Process Application	ACTIVE
52300	Kandluru Ramya	AIRTEL-ATMS	USER	Process Application	ACTIVE
52303	Ubaid Raza Mohammed sadiq siddi	AIRTEL-ATMS	USER	Process Application	ACTIVE
52304	Ishtiyah Rahbar	AIRTEL-ATMS	USER	Process Application	ACTIVE
52665	MOHAMMED SUFIYAN AHMED	AIRTEL-ATMS	USER	Process Application	ACTIVE
52666	NAVEENA B	AIRTEL-ATMS	USER	Process Application	ACTIVE
52670	MUDHAGONI UDAY RAM GOUD	AIRTEL-ATMS	USER	Process Application	ACTIVE
X02545	MANDAPAKA NAGA BRAHMENDRA SAI S	AIRTEL-ATMS	USER	Process Application	ACTIVE
X02546	PENDEM SHIVA RAM SAI	AIRTEL-ATMS	USER	Process Application	ACTIVE
X02547	GADIKOTA NAGA MANIKANTA	AIRTEL-ATMS	USER	Process Application	ACTIVE
X02548	MOHAMMED MUZAMIL	AIRTEL-ATMS	USER	Process Application	ACTIVE
X02549	ERUPULA INDRA	AIRTEL-ATMS	USER	Process Application	ACTIVE
X02550	SHAIK ASHFAQ	AIRTEL-ATMS	USER	Process Application	ACTIVE
X02551	TAMMISSETTI ARAVIND	AIRTEL-ATMS	USER	Process Application	ACTIVE
X02552	ABAID ALI	AIRTEL-ATMS	USER	Process Application	ACTIVE
X01944	Divanam shanthi	AIRTEL-TV	USER	Process Application	ACTIVE
51972	SANNAILA VASANTHA	AIRTEL-TV	USER	Process Application	ACTIVE
X02253	INAMPUDI KAVYA	AIRTEL-TV	USER	Process Application	ACTIVE
X02366	NARAYANA BABU	AIRTEL-TV	USER	Process Application	ACTIVE
X02365	PRASANTH KUMAR	AIRTEL-TV	USER	Process Application	ACTIVE
21355	DINAKARAN	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
38550	A PREM KUMAR	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
39572	GOPAL SAIRANI	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE

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40672	B prashanth	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
40664	J.Sagai Mary	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
41740	M. Sampathi	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
43710	SHAIK IMRAN	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
43709	Ghanathe Sumeeth	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
44846	Mohammad Sameeruddin	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
45109	Avinash	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
45111	Domala Mounika	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
45117	Reenoo kamdey	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
45679	Mavyamuskan	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
45687	Vemulapalli sravani	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
46600	S Sai Ram	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
46601	Kaneez Fatima	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
46602	Prasanna	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
46604	Shaik Reshma	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
46607	Shaik jarina	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
47223	Papun kumar Sahu	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
47810	Sushma kumari	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
47813	Gunji srikanth	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
48338	Erugula Sandeep	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
48388	Karkonda Sidhartha	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
48812	MUCHINTALA ALEKHYA	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
48813	MOHAMMED SAMEENA	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
49061	MUDAM SAI VARDHAN	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
49439	KOMMAGALLA NAVYA	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
50010	VADTHIYA RAKESH	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
50013	YELIGENDLA BALASWETHA	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
50042	B MANISHA	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
50460	MAMINDLA MAHESH	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
50462	VADDE SUVARNA	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE

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51042	M SHIVA KUMAR	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
51043	RAPALLY VISHNU VARDHAN	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
51046	AZRA NAVEED	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
51087	ASMA KHATOON	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
50798	SOLAN ARUL	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
51807	SYED MUJAHID	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
51806	JAVAGI LAXMAN	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
51804	MOHAMMED ANAS ZAIB	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
51802	ANIL PATIL	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
52205	MANISH PRADHAN	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
52202	JAYADEV SAHOO	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
52586	DORTHULA NIKHIL CHARAN	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
52587	BODA VAMSHI KRISHNA	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
52588	S JUDE	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
52589	MD RIYAZ AMAN	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
52934	K NIKITH YADAV	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
52933	PASULA KAVYA	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
52932	J HARI KUMAR	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
52935	TARANNUM SOBAN	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
52937	EMBADI SAI NIKHIL	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
52938	MOHAMMED FAREED UDDIN FARAZ	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE
52939	MARY MAGDELENE KERENE HAPPUCH	AIRTEL-ONE AIRTEL HOME	USER	Process Application	ACTIVE

Review Conducted by IT Team (Hyderabad): Date: 31st December 2024.

BPO Convergence Pvt Ltd User Access Review Procedure for Level 1 Systems**Review/Approval History**

Review Date	Reviewed By	Action (Reviewed, Recommended or Approved)
12/01/2024	Document created	ISO Team
14/04/2024	ISO Team	Reviewed
01/08/2024	ISO Team	Reviewed, Updated Section 2.0
02/08/2024	ISO Team	Reviewed, Updated Section 3.0, Template
02/10/2024	ISO Team	Reviewed, Updated Section 4.0
02/11/2024	ISO Team	Reviewed, Updated Section 4.0
02/12/2024	IT Advisory Board	Reviewed
03/01/2025	Data Owners Group	Reviewed/Approved